



Monthly Report on License Agreement 2025-05 May

This report is in agreement with the terms outlined in Section 8.4 of the License Agreement between the City of Austin and Austin Pets Alive! with a focus on APA!'s impact on Travis County through our partnership with Austin Animal Center.

Austin Pets Alive! (APA!) is consistently the city of Austin’s largest partner in lifesaving. Our mission is to keep Austin No Kill by taking in the animals that have medical and behavioral concerns that the city cannot care for or treat. Since 2011, due to our partnership with Austin Animal Center to take the animals at risk of euthanasia, our city has been the largest No Kill city in the US.

APA! Intakes transferred from AAC:

In May 2025, 256 animals (*per APA! audited records*) were transferred from AAC to APA! for lifesaving care and placement.

23 animals were born in APA!’s care to pregnant animals sent from AAC. Additionally, APA! took in 25 pets directly from owners within Travis county through the PASS program that should have otherwise entered AAC. This makes for 48 intakes diverted from AAC in May.

AAC - Cat Behavior	0
AAC - Cat Bottle Baby	187
AAC - Cat Maternity/Nursing	8
AAC - Cat Medical	13
AAC - Cat Space	0
AAC - Dog Behavior Large/Medium	5
AAC - Dog Behavior Small	0
AAC - Dog Bottle Baby	19
AAC - Dog Maternity/Nursing	9
AAC - Dog Medical	11
AAC - Dog Parvo Transfer	4
AAC - Dog Space Large/Medium	0
AAC - Dog Space Small	0
TOTAL DIRECT TRANSFERS	256
AAC - Cat BIC	17
AAC - Dog BIC	6
TOTAL AAC	279
Travis - PASS (non-parvo)	23
Travis - Parvo OS/PASS	2
TOTAL TRANSFER + DIVERSIONS	304

Note: Some sections of the following report are incomplete due to AAC’s data portal being out-of-date at the time this was written.

Operations Comparison*

APA and AAC serve the community in tandem and our combined efforts impact the live release rate across the city, county and surrounding areas. For May 2025:

	Intake (cats & dogs)	S/N at shelter	In Foster As of 6/2	Adoptions
AAC				
APA!	1,031	344	1,107	726
TOTAL				

APA! Transfers from AAC as % of AAC Intakes

APA must: select a sufficient number of animals from the At-Risk List so that at the end of each year of the Term APA will have selected from the At-Risk List 12% of the total number of animals taken in by AAS during the preceding year.

Total AAC Dog and Cat Intake FY24	11,081
Transfer target for FY25 (12% of FY24)	1,330
Current FY25 AAC->APA! Transfers	1,008 (75.79%)
<i>Current 12-month rolling average of transfers as % of prior year intake</i>	16.3%

Impact of APA! Transfers on AAC Live Release Rate for Month*

As APA! takes animals directly from AAC’s At-Risk list, this section calculates what AAC’s LRR would be if these animals were euthanized or died with AAC instead of transferring to APA!.

Reported AAC Dog & Cat Live Release Rate			
At-Risk Transfers to APA!:	Animals with < 2hr deadline	218	
	Animals with >2, <48hr deadline	33	
	Other At-Risk animals (behavior, etc.)	5	
AAC Live Release Rate without APA!:			

Survival Rates of AAC Medical Transfer Pets

This looks at the outcomes of pets transferred from AAC to APA! as medical cases in the month prior to the month of the report, to show their minimum 30-day survival rate.

Total Medical Cases Transferred (in April 2025)		
Status as of 6/2/24:	Adopted/Transferred Out	50
	In Foster	58
	In Shelter	4
	Deceased	11
	Survival Rate	91.06%

APA! Animal Matrix and LRR for ALL Animals From Shelter Animals Count

May 2025

	Canine		Feline		
Beginning Animal Count	562		785		
<i>May 1, 2025</i>					
	Adult	Up to 5 Months	Adult	Up to 5 Months	Total
LIVE INTAKE					
Stray	5	0	5	6	16
Relinquished by Owner	46	26	29	9	110
Owner Intended Euthanasia	0	0	0	0	0
Transferred in from Agency	113	218	133	430	894
Other Intakes	0	0	0	11	11
TOTAL LIVE INTAKE	164	244	167	456	1031
	Adult	Up to 5 Months	Adult	Up to 5 Months	Total
OUTCOMES					
Adoption	115	131	139	341	726
Returned to Owner	6	0	2	0	8
Transferred to Another Agency	72	55	38	39	204
Returned to Field	0	0	0	0	0
Other Live Outcome	0	0	0	0	0
TOTAL LIVE OUTCOME	193	186	179	380	938
Died in Care	1	12	0	26	39
Lost in Care	0	0	0	0	0
Shelter Euthanasia	7	9	5	7	28
Owner Intended Euthanasia	0	0	0	0	0
TOTAL OF OTHER OUTCOMES	8	21	5	33	67
TOTAL OUTCOMES	201	207	184	413	1005
END ANIMAL COUNT	562		811		
<i>May 31, 2025</i>					
LIVE RELEASE RATE	92.89%		93.63%		93.33%

APA! observations on the AAC software change

The shelter software change at AAC in May came with a number of obstacles which have affected the communication and transfer process between AAC and APA!. In addition to the missing data in AAC's online data portal, we have experienced the following challenges as of May 2025 in our standard daily communications:

Missing / invalid rabies certificates

Rabies certificates are not included in the records we receive from AAC. Currently, all rabies certificates generated in AAC's Shelter Buddy are not signed and are invalid, which has necessitated re-administering rabies vaccines to most animals after transfer.

Missing behavior information

It appears that medical and behavior records are not combined in the current records template. We are primarily receiving medical records, with behavior information largely missing. Our team needs to request this separately, causing delays in assessing animals.

Photos not included

The copies of records that APA! is receiving do not include photos and have to be requested separately. This makes it difficult to plea animals to foster prior to arrival.

Missing pleas

APA! is not receiving all pleas that AAC is intending to send. This may primarily be an internal process error, but there have been a handful of animals that the AAC team has inquired about the status of that APA! was never made aware of. Previously, daily Attention list could be audited to ensure that all transfer requests were accounted for, but we have been informed that daily lists will no longer be sent. This has and will continue to cause delays in assessing and pulling transfers.